

1. Personal details		
Age	Sex	Number of reception services: Course I: Course II:
Previous work experience: Nationality: Number of semesters:		
2. Overall learning goals		
<ul style="list-style-type: none"> • What did you learn carrying out the reception service? 		
3. Insight view into everyday practice		
<ul style="list-style-type: none"> • To what extent did you gain an insight view into everyday practice by conducting the reception service? 		
4. Attitude towards co-workers		
<ul style="list-style-type: none"> • Which relevance do non-dental members of the dental team have? • In what way did your experiences from the reception service influence your attitude towards the non-dental members of a dental team? • What is the additional benefit of a professional employee in charge of the reception desk for a dental office? • Did your appreciation for the non-dental co-workers increase? 		
5. Teamwork skills		
Inter-professional teamwork is a central aspect in a dental office. <ul style="list-style-type: none"> • What do you think are the challenges in a dental team? • Which experiences concerning teamwork did you make when conducting the reception service? • To what extent did you learn anything about teamwork due to the reception service? 		
6. Feedback addressing the reception service		
<ul style="list-style-type: none"> • Do you think the reception service should be retained as a part of the treatment courses? Why? Why not? • Do you have any suggestions for improvement? 		